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Terms and Conditions for Lifetime Structural Warranty for Steel Framed Sheds

1. Warranty Coverage

This Lifetime Structural Warranty (hereafter referred to as the "Warranty") is provided by QSC Group Pty Ltd T/A Steel River Buildings Australia (the "Company") to the original purchaser (the "Purchaser") of our steel framed sheds (the "Product"). This Warranty covers defects from manufacturing materials and workmanship of the steel frame structure under normal use and service. This Warranty is non-transferable and applies only to the Purchaser.

2. Warranty Period

The Warranty is effective from the date of purchase and lasts for the lifetime of the Purchaser, provided the Purchaser owns the Product. The Warranty terminates immediately upon the sale or transfer of the Product to a new owner.

3. Warranty Application Process

To activate this Warranty, the Purchaser must complete and return the initial warranty forms within three months from the sale date. The warranty application form must include:

- Purchaser details including license number,
- Address where the shed is to be constructed,
- Information about the licensed builder responsible for the construction, including by not limited to invoices, licenses details and photographs. Failure to submit the completed warranty forms within this period will render the Warranty null and void.
- If the building is not approved through a certifier or local government. An engineer must sign off on the construction of the building. Satisfactory critical stage inspections/reports must be supplied if any claim is to arise.

4. What the Warranty Covers

This Warranty covers the steel structural components of the Product against:

- Structural failures attributable to defects in materials used in the frame.
- Structural failures due to manufacturing defects in workmanship.

5. What the Warranty Does Not Cover

This Warranty does not cover:

- Non-structural components including but not limited to roofing, walling, windows, doors, roller doors.
- Damage from misuse, abuse, neglect, or accidents.
- Alterations, modifications, repairs, or engineering not authorised by the Company.
- Damage from environmental conditions, including but not limited to earthquakes, hurricanes, tornadoes, floods, and other natural disasters.
- Corrosion unless it directly affects the structural integrity of the Product.
- Any kind of labour, damage, loss of goods and or materials due to a structural warranty claim.

6. Claim Process

To obtain service under this Warranty, the Purchaser must:

- Notify the Company of the claimed defect within 30 days of discovery.
- Provide proof of purchase and, if requested, a photograph or other evidence of the defect.
- Allow the Company or its representative to inspect the Product, if necessary.
- Comply with any additional requests by the Company to facilitate the assessment of the claim.

7. Warranty Service

Upon validation of a warranty claim, the Company agrees to, at its sole discretion:

- Repair the defective structural component.
- Replace the defective structural component with a new or refurbished part.
- Provide the Purchaser with equivalent value credit towards a future purchase of a Company product.

8. Limitation of Liability

In no event shall the Company be liable for incidental or consequential damages resulting from the use of the Product or arising out of any breach of this Warranty. The Company's total liability will not exceed the purchase price of the Product.

9. No Other Warranties

This Warranty is the exclusive warranty given by the Company and supersedes any prior, contrary or additional representations, whether oral or written. No employee or agent of the Company or any other party is authorised to make any warranty in addition to those made in this document.

10. Governing Law

This Warranty shall be governed by and construed in accordance with the laws of the state or country in which the Company is headquartered, without regard to its conflict of laws principles.

11. Dispute Resolution

Any disputes arising under this Warranty or concerning the Product shall be resolved through final and binding arbitration conducted in the state or country where the Company is headquartered, in accordance with the rules of the American Arbitration Association.

12. Modifications to Warranty

The Company reserves the right to alter, modify, or discontinue this Warranty at any time without prior notice, but such changes will not affect orders for which the Warranty has already been issued.

This document sets forth the complete terms and conditions of the Lifetime Structural Warranty for the steel framed buildings sold by QSC Group Pty Ltd T/A Steel River Buildings Australia. Purchasers should retain a copy of this Warranty along with proof of purchase for future reference.

How to Activate My Lifetime Structural Warranty?

To activate your lifetime structural warranty, please complete the following and return it to Steel River Buildings Australia within three (3) months of kit purchase/delivery to the site. All pages must be included when returning the signed version.

***Please email **AND** post the original copy.

Email: Buildings@steelriver.com.au

Post: 2/97 Glenwood Drive, Thornton, NSW 2322

Purchaser Details	
Full Name (As detailed on signed proposal)	
Shed to be built address (As detailed on signed proposal)	
Email Address (As detailed on signed proposal)	
Contact Number (As detailed on signed proposal)	
License Number & Card Number (As shown on valid license)	Lic # Card #
Purchaser Address (As shown on valid license)	
Signature of Purchaser	
Licensed Builder Details	
Company Name	
Valid ABN	
Company License Number	